

How To Apply

Contact a program representative at a location near you or apply online at www.friends.edu/application-0

E-MAIL learn@friends.edu
WEB SITE www.friends.edu
WICHITA 316-295-5901
LENEXA 913-233-8700
TOPEKA 785-272-9595
TOLL FREE 800-794-6945

Credit Transfer Policies

- Official transcripts must be mailed directly from the educational institution to Friends University.
- Transcripts stamped “issued to student” cannot be accepted as official transcripts.
- Please have transcripts sent to:
Admissions Processing
Friends University
2100 W. University Ave.
Wichita, KS 67213

Technical Requirements

PC Minimum Recommendations

- Current version of Microsoft Windows operating system
- Current version of Microsoft Office
- Antivirus Protection (McAfee Antivirus available free to students)
- High-speed Internet access
- Active email account (available free to students)

MAC Minimum Recommendations

- Current version of MAC operating system
- Current version of Microsoft Office for MAC
- High-speed Internet access
- Active email address (available free to students)

*Academic programs may have specific technology requirements that exceed these listed above.

Program Overview

The Master of Health Care Leadership (MHCL) is a 36 credit-hour program designed to prepare students for responsible positions of professional leadership in the health care environment. The purpose of the program is to develop students’ knowledge base of the current health care environment as well as their decision-making skills within the functional areas of health care organizations.

This unique program was carefully constructed with consideration from the region’s health care providers who reflect the leading edge trends in all aspects of the health care industry. The special MHCL Capstone Project was designed by the same industry leaders to provide graduates the confidence in an extremely competitive and ever changing industry. Although appropriate for the CEO career track, it accommodates professionals aspiring for director level positions. The MHCL program consists of twelve, three-credit hour courses offered in lock-step format, with each course completed sequentially as a cohort group.

Admissions Requirements

In addition to the requirements stated under the Graduate Admissions Policy of the University Catalog, the requirements for admission to the Master of Health Care Leadership are as follows:

- A signed, completed application and a **\$45** application fee (\$65 international fee).
- An official transcript from the institution granting bachelor’s degree or graduate degree.
- A Baccalaureate degree with a GPA of 2.75 or higher from an accredited institution.
- One letter of professional recommendation.
- Completion of program interview process.
- Written approval of admission by the program director after review of the admission requirements.

Mode of Delivery

- One night a week
- Cohort model
- Hybrid
- Fully online

Hours/Length

- 36 credit hours
- 24 months

About the Program Director



Bob Harvey

Program Director

B.S. Friends University

M.S. Friends University

(316) 295-5646 or (800) 794-6945 ext. 5646

harveyro@friends.edu

Graduate School

For the past 20 years, the Friends University Graduate School has offered an education that is designed to fully prepare you for the career you are building. It starts with quality faculty who have years of industry experience in their chosen fields. You will receive the most up-to-date, practical education possible.

COURSE LISTINGS

HLCL 512 Leadership Excellence

This course focuses on organizational structures and systems, leading change and innovation, development of values based cultures, the art of successful acquisition approaches, centralized and decentralized management and leadership styles. *3 credit hours.*

HLCL 513 Research Methods

This course introduces students to business methods research methodologies. Emphasis is placed on the use of analytical tools, literature review, survey development and the application of APA documentation style. Students will prepare a formal research proposal, which may serve as the basis for each student's final research project in MHCL. *3 credit hours*

HLCL 514 Management Information Systems in Health Care

This course investigates information technology and its managerial applications in health care organizations. The course discusses management of the systems development process, the organizational flow of information, database management concepts, evaluation, selection and strategic uses of information systems as well as security, audit and control of data. Health care specific case studies will be used covering topics such as HIPAA (Health Insurance Portability and Accountability Act of 1996) and its impact on health care. *3 credit hours*

HLCL 516 Health Care Law and Ethics

This course examines the coming wave of ethical issues related to mastery of the human genome and medical technology, which may dramatically extend quality, and length of life. Legal focuses will include liability crisis issues (including Medicare fraud), labor relations, contract law, health insurance issues, employment contracts, and current legal issues including joint ventures between hospitals and physicians, Stark, not-for-profit, anti-kick back legislation, and other issues affecting the health care leader. *3 credit hours*

HLCL 518 Financial Management

This course covers the fundamental tools and concepts of finance in health care. The class will cover insurance reimbursements. Additionally, ratio analysis, financing vehicles, cash management, and controlling costs in a managed care environment are addressed. Contrasting views between profit and non-profit are discussed. *3 credit hours*

HLCL 520 Human Resource Management

Students will be introduced to current human resource strategies within the current environment of decreased availability of clinical professionals, increased turnover rates, technology outpacing the number of skilled technicians, and unprecedented outsourcing levels. *3 credit hours*

HLCL 522 Quality Management in Health Care Organizations

Become familiar with managing quality from a patient outcome perspective, as well as recognizing the Internet based quality measures now available to the average consumer when selecting a health care provider. Regulatory oversight for many levels of health care will be covered in this course. Additionally, due to the large number of referrals to providers being based on "word of mouth" advertising, various customer service approaches in health care will be covered. Quality and regulatory environments will be covered. *3 credit hours*

HLCL 524 Competitive Marketing Strategies in Health Care

Focus on understanding the methods of formulation, implementing and controlling marketing management programs for strategies. Develops creative problem-solving and decision-making skills that effectively utilize marketing management analytical tools to bring value to the consumer, or insurance carrier, and attain an enduring competitive advantage for the health care provider. *3 credit hours*

HLCL 603 Strategic Planning

This course will integrate traditional business strategic planning topics (strategic leadership, organizational development, strength and weakness profiling) with the innovation and technology enhancements emerging within the industry. Issues and relations with boards and governance of health care will be discussed. *3 credit hours*

HLCL 605 Contemporary Issues in Aging Services

Focus on a review of the recent array of new models of care emerging for seniors. An overview of long term care, assisted living, and congregate living industries preparing for the baby-boomers. *3 credit hours*

HLCL 609 Physician Practice and Joint Venture Management

This course provides an understanding of how physician practices are changing into full service health providers and the challenges it creates for administrators. Additionally, recognizing the current trends toward joint ventures between physicians and other health care providers, including health insurance issues, identifying the benefits and potential problems as well. *3 credit hours*

HLCL 616 Research Project in Health Care

This course provides students an opportunity to synthesize and integrate knowledge gained in the program curriculum. Students will conduct necessary research in a health care related topic of their choosing to develop a comprehensive business plan, research paper or case study. Students will conclude this course with a formal written report and oral presentation. *3 credit hours*