



TECHNOLOGY

For more information, visit us at Campus Life & Resources | Technology - <http://www.friends.edu/technology>

Finding Help

Request technical assistance from the IT Help Desk.

Email:

helpdesk@friends.edu

Telephone:

316-295-5767

1-800-794-6945 ext. 5767

Regular Hours:

Mon. – Thur. 8 a.m. – 6 p.m.

Friday 8 a.m. – 5 p.m.

Your Friends Username

Your connection to many of the resources at Friends is your username:

firstname_lastname (for example)

Use this ID for these systems -

- Moodle
- Wireless Access
- Open Lab computers
- Atomic Learning
- Campus e-mail -
firstname_lastname@
student.friends.edu

For wireless access, connect to FRUGUEST. Contact the Help Desk for the key.

Campus E-mail

All official University communications will be sent to you via your student.friends.edu e-mail account.

To access your e-mail go to www.friends.edu/students and then click on the **Email** button.

Connecting to mail using your mobile phone? Learn how at <https://support.office.com> or contact the Help Desk.

Moodle

The Learning Management System for online, blended, and Web-facilitated courses at Friends is Moodle. New to Moodle?

Be sure review the **Orientation to Moodle for New Students on the login page:**

<http://lms.friends.edu>

Your Campus Email is required for all communication in with Moodle.

For help with questions, contact Live Support from Moodle, the Help Desk, Atomic Learning, or Online Learning.

Self-Serve Banner (SSB)

Banner is the official source of information on campus. Your Banner ID is the same as your Student ID # (N00999999). Self-service Banner is used to:

- View your schedule
- See your official grades
- Accept financial aid
- Make payments
- Register for classes

From

www.friends.edu/students click on **Self-Service Banner (SSB)** button.

Office 365 Account

E-mail and other services for students are provided through Office 365. What does your account provide?

- **Outlook Web App**
Free campus email
- **OneDrive**
Free online storage
- **Microsoft Office**
Word, Excel, OneNote, PowerPoint



Technology Learning Center

Located in the corner of the library, the Technology Learning Center includes:

- Collaboration Stations for small group meetings.
Connect with laptop, tablet or iPad, or iPhone.
- DVD or VHS playback
- Interactive whiteboard
- Two computer stations:
 - Adobe Creative Suite
 - Raptivity
 - Audio listening
- Video & Sound booth:
 - Ideal for creating quality videos or audio recordings.
 - Skype interviews with prospective employers
- Easy access to support staff.

Online Learning

Struggling with Moodle? Online Learning is your Moodle resource center!

Our services include:

- Moodle Support
- Moodle Training
- Online Multi-Media

Equipment Checkout

Information Technology has several resources available for students to check-out for 1-3 days:

- LCD Projector
- Flip Video Camera
- Digital Photo Camera
- Laptop

Open Computer Lab

The Open Computer Lab is available to students and is located on the first floor of the Business and Technology Building (BTB).

Regular Hours

Mon-Thu 8:00am – 10:00pm
Fri-Sat 8:00am – 5:00pm
Sun 1:00pm – 5:00pm

Software Available

- Microsoft Office
- Microsoft Project
- Microsoft Visio
- Analyse-It for Microsoft Excel
- Geometer's Sketchpad
- Wolfram Mathematica
- StatDisk
- R Statistics
- Microsoft Visual Studio 2010/2012
- Microsoft SQL Server 2008 R2
- Browsers – IE, Firefox, Opera, Google Chrome

Library Online Resources

The library has a wealth of resources available to students online:

- Full-text journals and articles
- eBooks
- Databases
- Remote access to catalog
- Tutorials

To access library resources go to

www.friends.edu/academics/library

Atomic Learning

From instant answers on “how to” questions to step-by-step training workshops, Atomic Learning simplifies technology for everyone.

<https://www.atomiclearning.com/login/friends>

Login using your Friends username and password.

McAfee Antivirus Software

McAfee Antivirus software is provided FREE to all students, faculty, and staff at Friends. To download the software visit us at **Student Services | Technology.**

<http://www.friends.edu/technology>

Discounts

The Friends Bookstore in Casado offers software discounts up to 85% off. Drop by and pick up their mini-catalog for more information.

